

Youth Outreach

Work Plan 2011-2012

Residential and Counseling Services

1. The Hong Kong Institute of Youth Studies (IYS) will further expand its teaching programs in Lingnan Institute of Further Education (LIFE). A new program of Higher Diploma in Youth Counseling is now under development and hopefully it can be launched in Sept 2012.
2. IYS will explore new teaching opportunities in Guangdong Province, such as Guangdong University of Foreign Studies (廣東外語外貿大學).
3. Residential service will strengthen the supervisory role of center ICs and social work supervisors in order to enhance the service delivery as well as the personnel management.
4. Service cooperation and integration among different units at Youth Outreach (YO) will be strengthened.
5. Intensive individual and group supervisions will be carried out to instill YO's mission and vision into the residential staff. Service direction will be monitored deliberately.
6. Concorde Psychological Services (CPS) will continue to build up the "seed money". Simultaneously, we will explore the possibilities of contracting out our services to interested parties, such as Clinical Psychologist.

Outreaching Services

1. In order to better equip our new outreaching workers, intensive training programs will be carried out. Contents include understanding of YO (mission, vision and services), intervention skills, use of resources and so forth.
2. The outreaching team will strengthen the services by using internet. In addition, we will explore the possibilities of cooperation and coordination with internet cafés in different districts in order to offer help to young people in need.
3. The budget of the Hang Out (HO) should be monitored deliberately. Hopefully we can be break-even for the year of 2011-12. However, a contingency plan is indispensable. We will evaluate the financial situation of HO in Oct 2011. If we fail to meet the budget, we may consider carrying out a retrenchment plan. The worst option is to maintain minimal service, that will save approximately \$1.14 million.
4. Volunteer work will be strengthened in order to maximize the services of OR and HO with limited manpower.
5. The publicity of HO and AS Production will be enhanced through media.
6. Apart from "Band Culture", the development of "Skating Culture" will also be

strengthened. We will develop both a Band Program and a Skating Program for Other Learning Experience (OLE) courses in secondary schools.

7. Customer Service (CS) will evaluate the operation manual so as to improve the workflow of the service.
8. CS will provide a series of training to PAs and staff. Contents include property management, security and maintenance.

Youth Development Services

1. School of Hip Hop (DS) will extend its service to primary schools. We aim at enhancing the personal growth and moral sense of primary school students, especially those high risk students
2. DS will, collaboration with other YO units, develop diversified reemployment training programs, such as Sculpture Acrylic and Design Nail Course, Audio Management Course, Stage Management Course and Program Assistant Course.
3. DS will cooperate with the international well-known organizations to run accredited dancing contests in Hong Kong. Besides, DS will organize a Hip Hop Dancing Carnival for the hip hop dancers in Hong Kong in order to promote the Hip Hop Dance Culture
4. City Challenge-Adventure Professionals (ABC) will continue to use adventure program as a platform to fight against drug abuse among young people. Water adventure and wilderness adventure will be adopted.
5. This year ABC will provide services to schools with minority groups and new immigrants.
6. In order to build up the recognition of our instructors in the field of adventure, ABC will cooperate with other ABC Training Institutions to run accredited courses.
7. Apart from promoting our DS and ABC services to schools, we intend to promote our services to other social service agencies so as to improve our market position.
8. DS and ABC will continue to use internet as a platform to make contact with young people, promote positive values, provide healthy information, introduce our services and provide services when necessary.
9. DS and ABC will enhance the staff training to youth workers and PAs so that they can be better equipped to fulfill the need of service development and to provide quality service to service users.

Administration

1. With the support by the Hong Kong Jockey Club Charities Trust, we will improve the smart card system to meet the future need.
2. The family of YO is going to enter the third decade, it's time for us to set up an archive for keeping YO valuable assets.